

Ushacomm bags CCBS upgrade order from APAC telecom service provider

A leading telecom service provider in the Asia-Pacific region upgrades its existing CRM & Billing portion of the CMS to the latest Ushacomm flagship CRM & Billing solution suite of Unicorn 10. Along with that, the mandate also includes implementation of direct provisioning from CMS to the network elements.

Unicorn 10, Ushacomm's ultra-light, web-based real-time convergent billing and customer care system is designed to not only help service providers become efficient by improving their planning and operation teams, but also contribute towards significant financial benefits to their overall CAPEX and OPEX. Unicorn 10 focuses on end-to-end BSS operation covering the major key areas as follows:-

- Product Management
- Customer Management
- Order Management
- Revenue Management

The proposed solutions shall cater to the Fixed-line and Internet post-paid requirements, while the Unified Customer Care shall take care of both post-paid and prepaid provisioning and customer care requirements.

Some of the major highlighting solution components for this upgrade are: Offering Management, Dealer & Commission Management, Prospect & Marketing Management, Customer Management, Trouble Ticketing, Web Self Care, Service Order, Inventory Management, Service Provisioning, Credit Control & Dunning, Reports and so on.



Ushacomm is the Telecom Solutions brand of Usha Martin Technologies. A global OSS/BSS provider with more than 55 installations worldwide, Ushacomm has vast experiences in developing, consulting, implementing & maintaining high end IT solutions for the Telecom Industry.